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Gas Retailers

From 1 July 2007, small business and residential customers will be able to choose their natural gas retailer by entering into market contracts.

As part of the Queensland Government's regulatory framework to protect customers, only companies which are appropriately licensed can retail natural gas to Queensland businesses and residents.

It is important to note that retailers, not the Queensland Government, will decide who they want to make offers to. A licensed retailer may choose not to offer market contracts to customers of a particular type or size or in a particular location – that's the retailer's commercial decision.

Companies which currently hold a Queensland natural gas retail authority and have indicated they may offer market contracts to residential customers are listed in alphabetical order below.

AGL Sales (Queensland) Pty Ltd

Residential: 1300 668 091
Small Business: 1300 550 557
www.agl.com.au

Australian Power and Gas Pty Ltd

13 32 98
www.australianpowerandgas.com.au

Origin Energy Retail Ltd

13 24 63
www.originenergy.com.au

For a complete list of all licensed natural gas retailers in Queensland, including those that have not indicated their intention to sell to residential customers, please refer to the Department of Mines and Energy website
www.dme.qld.gov.au/Energy/regulation_and_licensing.cfm

Residential customers can compare different offers available from natural gas retailers using the Queensland Competition Authority's Price Comparator at www.qca.org.au/comparator/

Dalby and Roma Town Councils each hold a retail authority that permits them to retail natural gas to customers within their distribution network area. Customers within these areas are currently excluded from retail competition and must contact their area retailer to arrange natural gas supply.

Dalby Town Council

(07) 4672 1100
www.dalby.qld.gov.au

Roma Town Council

(07) 4622 1266
www.roma.qld.gov.au